



ALILA

RESORT & SPA



MEMBER OF MITSIS PREMIUM COLLECTION

# HOTEL DESCRIPTION 2020

The richest ultra all-inclusive 24h 5\* beach-front resort in Rhodes • Mitsis Premium Collection •  
Use of 8 restaurants and 5 bars opened daily • Wine & Champagne Bar included •  
Free mini-bar refilled daily • Nespresso coffee machine in every room with free daily restocked capsules • Concierge, VIP transfers, and valet parking • Ideal location and facilities • Breath taking architecture & design • Ideal location next to Faliraki with active night life, and between medieval Rhodes town and Lindos acropolis

## ADDRESS

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Faliraki - Rhodes - Greece

Post Code: 85 105 - P.O. BOX 577

Longitude: +36° 22' 14.59"

Latitude: +28° 13' 22.32"

Tel.: +30 22410 85360

Fax: +30 22410 85365

E-mail: [alila.info@mitsishotels.com](mailto:alila.info@mitsishotels.com) / [alila.res@mitsishotels.com](mailto:alila.res@mitsishotels.com)

Website: [www.mitsishotels.com](http://www.mitsishotels.com)

## ACCOMMODATION

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<b>314</b>	<b>rooms in total</b>
9	Single Mountain View
9	Twin Mountain View
4	Twin Mountain View (Customized for Handicapped guests) <b>NEW</b>
102	Superior Twin Sea View
46	Family Side Sea View
97	Family Sea View
22	Family Sea View Private Pool
18	Junior Suites Sea View with Whirlpool Spa (JAZZI)
5	Family Suite Sea View with Whirlpool Spa (JAZZI) <b>NEW</b>
2	Presidential Suites

Single room surface 20 m<sup>2</sup>

Twin room surface 35 m<sup>2</sup>

Family room surface 37-40 m<sup>2</sup>

Junior Suite room surface 37 m<sup>2</sup>

Presidential Suite room surface 70 m<sup>2</sup> plus 70 m<sup>2</sup> terrace

## ROOM COMFORTABLE FACILITIES

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### Single & Twin rooms

Air-conditioning with individual control / Heating  
Bathroom with bathtub and shower (some without shower)  
Beach & pool towels (free of charge)  
Bottled wine at the mini bar **NEW**  
Coffee & Tea making facilities  
Direct dial telephone in room and bathroom  
Hotel directory in 3 languages  
Individual balcony or terrace  
Magnetic/electronic keys  
Mini fridge, complimentary refreshment centre, restocked daily  
Nespresso coffee machine with daily restocked coffee capsules (free of charge) **NEW**  
Nuts and dry fruit jars at the mini bar **NEW**  
Personal amenities (laundry bag, sewing kit, envelope, stationery, polish, shoehorn)  
Room floor covering: marble  
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, one chair per person, waste bin  
Room service and in-room breakfast upon request  
Safe deposit box (free of charge)  
Satellite TV 32"  
Secure locking of door and windows  
Twin beds with 1 or 2 extra normal sized sofa beds  
Wi-Fi dedicated internet access 2MBPs/user (free of charge) **NEW**

### Twin Mountain View room customized for handicapped guests **NEW**

The guests who are having walking difficulties or using a wheelchair may enjoy the elegant architecture combined with relaxed atmosphere of a 25-28 sq. meters' room, situated on the ground floor of the building, with immediate access to the lobby, the main restaurant and the other hotel facilities and departments. The bathroom consists of an adapted toilet with handrails, sink and a walk-in shower where a special seat is added for the guests' convenience under the shower.

#### Width of doors

Entrance 92.5 cm  
Bathroom 92.5 cm  
Balcony 110 cm

#### Extra services on request and on extra charge

Transfer Service with specially designed vehicle with safety and dignity  
Excursions to some of Rhodes accessible sites: Medieval City, Grand Master's Palace, Tsambika Beach, Lindos, etc.

### Family rooms

All rooms feature all comfortable facilities plus:  
Two bedrooms with partition and sliding closing glass door  
Extra air-condition & TV in children's area

### Junior Sea View suite with Whirlpool Spa (JAZZI) **NEW**

All rooms feature all comfortable facilities plus:  
Champagne offered in the rooms daily from 18:00 till 20:00 (free of charge)  
Branded personal amenities  
Office in the room  
Sun beds at the terrace  
Outdoor heated Whirlpool Spa (JAZZI) **NEW**  
LED TV 32" and DVD player

### Family Suite Sea View with Whirlpool Spa (JAZZI) **NEW**

Family Suites offer all Junior Suites amenities plus:  
King-size bed  
Partition in the middle so half can be a second bedroom or a comfortable lounge and living area

### Presidential suites

Suites feature all comfortable facilities plus:  
1 bedroom with 2 bathrooms featuring bathtubs and showers  
King-size bed  
Living room  
Extra air condition  
Kitchenette with necessary equipment  
70 m<sup>2</sup> terrace with umbrella and sun beds and separated balcony in each room  
Outdoor heated Whirlpool Spa (JAZZI) **NEW**

## LUXURIOUS BATHROOM AMENITIES

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Bathroom amenities (head caps, cotton pads, single use razors, ear cotton, hand & body lotion, hair conditioner, nail file, hygienic bags, single use toothbrush & toothpaste, tissues)  
Bathrobe, towels and slippers per guest  
Bathtub with anti-slipping surface and safety handles  
De makeup  
Hair dryer  
Magnifying mirror  
Mirror with adjacent accessible socket  
Scale  
Sewing kit  
Shoe polish  
Telephone

## FOOD & BEVERAGE FACILITIES

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### Main restaurant

Main Restaurant is air conditioned, serves breakfast (freshly squeezed orange juice, smoothies and all kind of coffees are served free of charge), lunch and dinner with extended buffets plus special dishes created by the chef on the spot, specializing in Greek, Mediterranean and international cuisine! Daily show cooking and carving.

Greek breakfast corner **NEW**

Dress code: long trousers required, shorts not allowed

### Eight (8) theme à la carte restaurants

Italian restaurant; Reservation required

Ellinadiko restaurant; Reservation required

Asian & Sushi restaurant; Reservation required

Mexican restaurant; Reservation required

Ouzeri restaurant

Burger restaurant

Pitta Corner restaurant

Creperie & Gelateria

### Tea-Time

Serves daily between 16:00 - 19:00 hrs around the indoor pool a great selection of tea accompanied by sweet and sour assortments.

### Five (5) bars

All day Bar

Night Bar (daily live music entertainment)

Champaign Bar

Wine Bar

Beach Bar & Pizza Oven

Pool & Theatre bar

### Additional F&B offerings

24 hrs All-inclusive service at the main restaurant **NEW**

Brunch à la carte at the Ouzeri/Burger for adults only (09:00 - 12:00) **NEW**

Cotton candy cart

Espresso and cappuccino served during breakfast

Freshly squeezed orange juice during breakfast

Greek breakfast corner **NEW**

Healthy bar **NEW**

Hot dog cart **NEW**

Ice cream cart at the pools & beach **NEW**

Online table reservation for theme restaurants **NEW**

Popcorn cart **NEW**

Room service 24h

Slush at the bars **NEW**

Sous vide dishes - cooking "under vacuum" ensures the consistency of taste and quality to our à la carte and Main Restaurant dishes **NEW**

Theme nights at the main restaurant

Upgraded bar service with new drinks list, signature cocktails, international premium spirits and wine selection from Greek & international vineyards **NEW**

Vegetarian corner at the main restaurant **NEW**

Waiter service by the pools and beach

## RECREATION: SPORTS & ENTERTAINMENT

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### Swimming

Beach & pool towels provided (free of charge) **NEW**

Main outdoor swimming pool with sea water over 150m<sup>2</sup> including hydromassage

Indoor swimming pool

Sun beds and umbrellas

Swimming lessons (free of charge) **NEW**

Waterslides for adults & children

### Other leisure activities

Air hockey

Art lessons (free of charge) **NEW**

Beach volley

Bike rental & services on site (at extra charge) **NEW**

Billiards

Cards room air conditioned

Darts

Entertainment day and night by 3 different multilingual animation teams – one for sports activities, one for events and one for kids **NEW**

Escape room (at extra charge) **NEW**

Event planner / entertainer to organize activities and shows **NEW**

Fitness centre (free of charge)

Games room

Gymnastics, aerobics, games, sketches, shows

Horse riding (upon request, nearby)

Live Music Band every evening at the Night Bar stage

Local community events support **NEW**

Professional DJ regularly on the decks **NEW**

Special events organised regularly **NEW**

Table football

Table tennis

Tennis court (free of charge)

Water sports centre (certificate is required where is needed)

Wellness services - holistic well-being consulting on exercise and diet (free of charge) **NEW**



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### Wellness Spa

Indoor swimming pool  
Indoor heated Whirlpool Spa  
Face treatments  
Body treatments  
Massage  
Hairdresser  
Manicure-Pedicure  
Hammam

## FOR OUR LITTLE ONES

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### Children facilities

Animation program and Children disco  
Children pool with sea water  
Internet and Games corner (at extra charge)  
Mini club operating daily from 10:00-18:00  
Playground

### Infant facilities

Baby bath  
Baby buggy  
Baby chair  
Baby cot  
Baby highchairs in the restaurant  
Baby phone  
Baby pot  
Bottle warmer  
Changing pillow

## HOTEL FACILITIES & SERVICES (A-Z)

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### Facilities

Air-conditioning/heating in all hotel areas  
Amphitheatre outdoor with bar service during the evening shows  
Cards room air conditioned  
Central safe deposit box  
Concierge / Guest Relations / Porters / Luggage room  
Conference hall & meeting room (audio-visual equipment upon request, at extra charge)  
4 elevators  
Hairdresser  
Library  
Outdoor parking area within the hotel premises  
Pool access elevator for disabled persons **NEW**  
Sandy and small pebble beach with smooth access for the children & with free sunbeds and umbrellas



Shopping arcade  
Spa  
Reception with lounges and spacious lobby  
Theatre  
TV room air conditioned

### General services

Baby-sitting upon request (at extra charge)  
Beach & pool towels available in the room (free of charge) **NEW**  
Bilingual staff  
Bicycling service (at extra charge)  
Car rental office (at extra charge)  
Concierge / Doorman / Groom / Porter  
Currency exchange  
Daily cleaning service  
Daily newspapers and magazines  
Express check out service  
Florist on call  
Free Airport Transfer only for online bookings through [www.mitsishotels.com](http://www.mitsishotels.com) **NEW**  
Guest complaint management system  
Laundry & dry-cleaning service (at extra charge)  
Lifeguard by the pools and beach **NEW**  
Luggage storage  
Medical cover / Doctor on call - 24h (at extra charge)  
Motorbike and bicycle rental  
Multilingual staff  
Online concierge to book hotel services, transfers & excursions **NEW**  
Online table reservation for theme restaurants **NEW**  
Play station corner (free of charge) **NEW**  
Postal service  
Reception services 24h  
Room service 24h  
Security 24h  
Service at the beach and pools  
Transfers (at extra charge)  
Turndown service  
Valet parking  
Wake up service  
Website & blog with up-to-date information and photos, direct booking option and guest evaluation  
Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge) **NEW**



### Services upon request **NEW**

CD-DVD-MP3 player with speakers  
Espresso machine  
Iron & ironing board  
Laptop/tablet  
Pillow choice  
Trousers press

### Business services

Business centre  
Photocopy service  
Telephone and fax services  
Wi-Fi internet access

### With compliments for our guests

Gift to all guests one day before departure. **NEW**  
Gift to all kids according to age group upon arrival. **NEW**  
Special gifts according to tier for Mitsis Friends Club guests in the room one day before departure. **NEW**

### Credit cards

Visa, MasterCard, American Express, Diners

### Languages

English, German, French, Italian, Russian, Polish  
Additional overnight tax of €4 per room will be collected at arrival upon check in (subject to government policy).

## OTHER INFORMATION

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Year of operation: 2013  
Nr of buildings: 1  
Nr of floors: 8  
Lifts: 4  
Beach: sandy with little pebble

### Distances

Airport: 20 km  
Port: 9 km  
Faliraki centre: 4 km  
Rhodes town: 8 km  
Lindos: 45 Km  
Kiotari: 55 Km  
Beach: Hotel is on the beach  
Bus stop: in front of the hotel  
Transfer: to/from Rhodes town via public transportation





## Awards & certifications

Official rating: 5-star

Mitsis Premium Collection

Travelife Gold 2019 **NEW**

Eco-label, GREEN KEY

Eco-label, BLUE FLAG **NEW**

GREEK BREAKFAST, certified by TUV Hellas and officially awarded by the Hellenic Chamber of Hotels **NEW**

HACCP Certification on food safety management systems **NEW**

Travelife Gold '19 **NEW**

TUV, ELOT EN ISO 22000

TUV Nord ISO 14001 **NEW**

Apollo Gold Customers' Choice Award '17 **NEW**

Booking Traveller Review Award '20 **NEW**

Expedia Guest Rated Award '17 **NEW**

Fischer Award '18 **NEW**

Holiday Check Award '18 **NEW**

Holiday Check Recommended '18 **NEW**

Thomas Cook UK Silver Sunny Heart Award '18 **NEW**

Tophotels.ru, among TOP 100 Hotels of the World **NEW**

Trip Advisor, Certificate of Excellence '18 **NEW**

Trivago National Awards, Best Hotel Room '17 **NEW**

TUI Holly '19 **NEW**

TUI TOP Quality '19 **NEW**

Zoover Gold Award '18 **NEW**