



FAMILY VILLAGE
BEACH HOTEL
★★★★

HOTEL DESCRIPTION 2020

Rich ultra all-inclusive 24h • Use of 3 take away restaurants and 5 bars: Burger / kebab house - Pizza on the beach - Pastry corner with premium ice-cream included in the main building • Free mini-bar refilled every second day • Spacious rooms and superior rooms with sharing pools • Breath taking views of Aegean sea

ADDRESS

Kardamena - Kos - Greece

Post Code: 853 02

Longitude: +36°48'51.24"

Latitude: +27°10'57.48"

Tel.: +30 22420 - 92741

Fax: +30 22420 - 92745

E-mail: familyvillage.info@mitsishotels.com / familyvillage.res@mitsishotels.com

Web Site: www.mitsishotels.com

ACCOMMODATION

219

Rooms in total

26	Twin Mountain View
23	Twin Sea View
43	Studios Sea View
24	Superior Twin Sharing Pool
25	Family Suites
28	Superior Family Sea View
26	Superior Family Sharing Pool
24	Superior Maisonette Sharing Pool

Minimum twin room surface 30 m²

Minimum studio surface 44 m²

Minimum family room surface 38 m²

Minimum maisonette surface 50 m²

ROOM COMFORTABLE FACILITIES

Twin rooms

Air-conditioning with individual control / heating
Bathroom with bathtub
Beach & pool towels (free of charge) **NEW**
Coffee & tea making facilities **NEW**
Daily cleaning service
Direct dial telephone
Drying rack **NEW**
Hotel directory in 2 languages
Individual balcony or terrace
Kitchenette with fridge in most of the studios & apartments
Magnificent views of the sea, the pool or the garden
Mini bar, refilled every second day **NEW**
Nuts & dry fruit at the mini bar upon arrival **NEW**
Personal amenities (laundry bag, envelope, stationery)
Room floor: tiles / marble
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, one chair per person, waste bin
Room service 24h upon request (at tray charge) **NEW**
Satellite TV 32", 40 channels
Safe deposit box (free of charge) **NEW**
Twin bed and a sofa that can be turned into a normal sized bed (2,00m*1,00m)
Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge) **NEW**

Family rooms

All of the above +
One more bed (4 in total)
Partition in the middle of the room so half can be a second bedroom or a comfortable lounge and leaving area.

Maisonettes

Twin bed and 2 sofas that can be turned into a normal-size beds (2,00m*1,00m)
A second level as Master Bedroom
2 bathrooms
2 A/C Units
2 TV's
2 Wardrobes
Sharing swimming pool in front of each balcony

LUXURIOUS BATHROOM AMENITIES

Bathroom amenities (soap, foam bath, shampoo, hair conditioner & body lotion)
Bathtub with anti-slipping surface
Hair dryer
Luxurious O-LIVE bathroom amenities **NEW**
Scale **NEW**
Towels and slippers

FOOD & BEVERAGE FACILITIES

Main restaurant

Main Restaurant air conditioned, serves Breakfast, Lunch and Dinner, specializing in Greek and international cuisine with theme nights, extensive buffet & show cooking.
Espresso and cappuccino served during breakfast **NEW**
Greek breakfast corner **NEW**
Theme nights **NEW**

Other F&B outlets

Beach bar **NEW**
Creperie - Gelateria
Main bar with open-air terrace
Pizza oven on the beach **NEW**
Restaurant "Zia" on the beach offering pitta, burgers, hot dogs, salads and wraps **NEW**
Theatre Bar
Waterslides Bar

Additional F&B offerings

24h All-inclusive service **NEW**
Additions in the main buffet for bigger variety in action cooking **NEW**
Afternoon Tea time (17:00 - 19:00) **NEW**
Cotton candy cart **NEW**
Healthy bar **NEW**
Ice cream cart at the pool **NEW**
Popcorn cart **NEW**
Room service 24h **NEW**
Slush at the bars **NEW**
Vegetarian corner at the main restaurant **NEW**
Waiter service around the main pool **NEW**

RECREATION: SPORTS & ENTERTAINMENT

Swimming

Main swimming pool with sun terraces over 150m² (sea water)
Sharing Pool in a certain room area (sea water)
Renovated children's pool (fresh water) **NEW**
6 sharing swimming pools in front of selected rooms (all with sea water)
2 adult and 1 children's water slides
Sun beds and umbrellas around the swimming pools and on the beach

Other leisure activities

Beach Volley
Boat trips (at extra charge)
2 hard tennis courts with floodlight (equipment upon credit card authorisation)
Horse and pony riding (on request, at extra charge)
Scuba and all kinds of diving lessons (on call, at extra charge)
Table Tennis
Water Polo
Water sports centre with water skiing, jet skiing, Banana boat, parachuting, pedal boats, wind surfing (for certificate holders only), Catamaran boats, Row boats, Canoes, Rings and many more (motorized sports at extra charge)

Entertainment

Entertainment day and night by 3 different multilingual animation teams – one for sports activities, one for events and one for kids **NEW**
Event planner / entertainer to organize activities and shows **NEW**
Local community events support **NEW**
Professional DJ regularly on the decks **NEW**
Special events organised regularly **NEW**

The "ZONE" at extra charge

Late Bar - open every day until late showing live sports on large screens. Karaoke, shisha, fast food, branded drinks selection, pool tables and other games available at the facility. Families welcome!
Disco Club - Live DJ with themed parties. Private functions available for hire. Open from 00:00.
For more information about Late bar and Disco club please visit www.theclubzonekos.com



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FOR OUR LITTLE ONES

Children facilities

Animation programs and children disco

Children master chef at the mini club weekly **NEW**

Children pool with fresh water, renovated **NEW**

Children's playground

Games Room

Mini club with trained staff and a variety of programs with special activities are organized for children 4 to 12 years old, renovated **NEW**

Opening hours: 10:00 - 17:00

Infant facilities

Baby cot

Baby High chairs in restaurant

HOTEL FACILITIES & SERVICES (A-Z)

Facilities

Amphitheatre outdoor

Central safe deposit box

Mini Market - Souvenir shop

Outdoor parking area within the hotel premises (free of charge)

Pergola shaded veranda in front of main building **NEW**

Reception with lounges

TV Corner

General services

Babysitting service upon request (at extra charge)

Beach & pool towels (free of charge) **NEW**

Bilingual Staff

Car Rental

Concierge / Doorman / Groom / Porter

Currency exchange service

Daily newspapers and magazines (at extra charge)

Express check out service

Florist on call (at extra charge)

Guest complaint management system

Guest private insurance (public liability)

Hotel shops

Laundry and dry-cleaning service (at extra charge)

Lifeguard by the pools and beach **NEW**

Medical cover - Doctor on call/or in house in certain hours 24h (at extra charge)

Motor bike and bicycle rentals (at extra charge)

Online concierge to book hotel services, transfers & excursions **NEW**

Reception services 24h

Room service 24h **NEW**

Security 24h



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Service around the main pool **NEW**

Transfers to and from the beach with the new “Beach Hopper” Mini Train every 30’ min between 09:30 and 17:45 **NEW**

Wake up service

Website & Blog with up-to-date information and photos, direct booking option and guest evaluation **NEW**

Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge) **NEW**

Services upon request and upon availability **NEW**

CD-DVD player

Pillow choice

Business services

Telephone and Fax services

Internet and Mail service

Photocopy service

Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge) **NEW**

With compliments for our guests

Gift to all guests one day before departure. **NEW**

Gift to all kids according to age group upon arrival. **NEW**

Special gifts according to tier for Mitsis Friends Club guests in the room one day before departure. **NEW**

Credit cards

Visa, Euro/ Master card

Languages

English, German, Italian, Russian, Polish

Additional overnight tax of €4 per room will be collected at arrival upon check in (subject to government policy).

OTHER INFORMATION

Year of operation: 1982
Renovation: 2004
New bungalows with pool: 2006

Distances

Airport: 11 km
Port: 32 km
Kardamena: 5 km
Beach: 500m
Public bus stop: 50m
Mitsis hotel Ramira
Beach, Psalidi: 42 Km



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Awards & certifications

Official rating: 5 stars **NEW**

Eco-label, Green key **NEW**

Eco-label, Blue Flag **NEW**

Greek Breakfast, certified by TUV Hellas and officially awarded by the Hellenic Chamber of Hotels **NEW**

HACCP Certification on food safety management systems **NEW**

Travelife Gold '19 **NEW**

Apollo Silver Customer Choice Award '17 **NEW**

Booking Traveller Review Award '20 **NEW**

Coral Travel Best 100 Hotels '17 **NEW**

Fischer Award '19 **NEW**

Holiday Check Recommended '18 **NEW**

Thomas Cook DE Silver Sunny Heart Winner '18 **NEW**

Trip Advisor Certificate of Excellence '18 **NEW**

Trip Advisor Travelers' Choice '19 **NEW**

Trip Advisor Top 25 Hotels for Families in Greece '19 **NEW**